



Baldwin Center Senior Transportation 203-385-4051

Welcome to the Stratford Senior Services Transportation Program! We look forward to serving you. **This program is open to Stratford Residents who are age 60+ or on Social Security Disability Insurance (SSDI) and is intended and funded for those who do not have any other means of transportation.** Below are guidelines to assist you in understanding how the program works.

APPLYING:

All riders must be registered with the Transportation Office. Return completed applications to the Baldwin Center, 1000 West Broad St., Stratford, CT 06615.

SCHEDULING A RIDE:

Our buses run Monday through Friday from 8:00 am to 3:30 pm. Rides to appointments are available from 9:15 am to 1:00 pm. Only return rides after 1:00 pm. **Please schedule your rides as far in advance as possible.** All rides are on a first reserved, first served basis. **Each week's schedule is finalized by noon on Wednesday of the previous week.** Please notify the dispatch/scheduler if an aide or companion will be riding with you. Only one round trip ride per day may be scheduled with a maximum of 3 round trip rides per week. No unscheduled stops are permitted.

PICK-UP/DROP-OFF:

Please be ready ½ hour before your scheduled pickup time in case the driver is in your neighborhood early. Depending on the driver's schedule/route, we may need to pick you up earlier than the normal. In such cases, we will notify you in advance. Depending on number of riders we are servicing and the driver's route, you may have to wait to be picked-up from your appointment.

FEES:

Non-medical rides are charged \$2 round trip. Please pay the driver with exact change when you board the bus. There is no charge for medical rides.

MEDICAL APPOINTMENTS:

Medical riders who require assistance should plan to have a companion ride with them (free of charge). Please notify the dispatch/scheduler if an aide or companion will be riding with you.

SHOPPERS:

We provide weekly service to Stop & Shop and ShopRite and bi-weekly service to Target. Shoppers are limited to **three bags** per trip due to safety concerns. Bags should not be heavily packed. The driver will put the bags on the bus for you and bring them to the front of the building.

ACCESSIBILITY:

Wheelchairs and scooters are allowed on the bus. Non-wheelchair riders must be able to use the bus steps. If you use a walker, drivers will take it on and off the bus and will open main doors as needed but are not allowed to bring riders into their appointments or homes.

CANCELLATIONS:

If you need to cancel your ride please try to call before 8:00 am on the day of your ride at the very latest.

Due to our limited capacity, if you or your spouse is still driving you may not be given priority when requesting a ride or may be unable to use the program.

Transportation Application

(The information is confidential and will assist us in case of emergency.)

Please Print

Last Name	First Name	Middle Initial
-----------	------------	----------------

Address	Stratford Town	CT State	Zip Code
---------	-------------------	-------------	----------

Telephone Number	Date of Birth	Gender
------------------	---------------	--------

Cell Phone Number _____

Please circle answer(s):

Do you drive? Yes No

Will you be riding with a companion/aide? Yes No

Mobility aids used: wheelchair walker cane scooter none

Ethnicity: White Black Hispanic Asian Native American

Marital Status: Single Married Widowed Separated Divorced

Living Arrangements: alone with spouse only with children only with spouse and children with other(s)

Housing: private home private apartment Senior housing other: _____

Emergency Contact:

Last Name	First Name
-----------	------------

Address	City/Town	State	Zip Code
---------	-----------	-------	----------

Contact Number	Relationship
----------------	--------------